



## **Automotive Technician Job Description (All Levels)**

### **Technician 1 (Entry-Level)**

#### **Tires** –

The Level 1 technician will be responsible for expert tire service. Expectations include:

- Installation of Tires
- Wheel Balance
- Install
- TPMS service
- Tire vibration diagnostics with Hunter Road Force equipment
- Flat repair procedures
- rotation and balance service with understanding of tire wear patterns and setting up alignment or alignment quick check equipment

Speed and accuracy are key in our business. Our expectations are tire installation in 39 minutes or less, rotations and flat repairs in 30 minutes or less.

#### **Service** –

The Level 1 technician will be responsible for quick but thorough basic preventative maintenance. Expectations include:

- Oil change services
- Additive services
- Engine/cabin air filter service
- Completing our Complementary Vehicle Inspection process.

### **Technician 2 (Service Technician)**

The Level 2 technician will be responsible to perform all duties and services of an entry level technician.

1-2 years of automotive mechanical diagnosis, problem solving, and automotive repair experience to succeed in this position.

- Perform complete brake services including: disk, drum and hydraulic repairs
- Complete alignment and all alignment related services
- Inspect, repair or replace all components on modern suspension systems
- Replace fluids using available fluid exchange equipment
- Replace fuel and air filters, spark plugs, plug wires, and most all PM engine service items

### **Technician 3 (Senior Automotive Technician)**

The Level 3 technician will be responsible to perform all duties and services of an entry level technician and service technician at an expert level. A minimum of 5+ years of automotive mechanical diagnosis, problem solving, and automotive repair experience is required as you mentor and teach teammates while discussing problems with customers.

- Diagnose and repair or service A/C systems
- Diagnose and repair engine electrical components such as alternators, starters and battery cables
- Service and repair cooling systems including water pumps, radiators, fans, belts and hoses
- Retrieve and understand basic OBD codes including O2, misfire, and catalyst efficiency

ASE Certifications are preferred.

All technicians will be expected to help maintain all aspects of shop cleanliness, safety standards, and be willing to participate in a team environment.

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