

DEPLOYMENT PRESCRIPTION PROGRAM Q&A

- ✚ How many days should the pre-deployment site supply me with?
 - 180 days
- ✚ Why do I need an email address?
 - This will be the main source of communication with me for any issues with my prescription.
- ✚ If I do not receive an email, what steps do I need to take?
 - Check my email to verify if I've received an email from Express-Scripts INC (ESI)
 - Contact the Pharmacy Operations Center (POC) @ DSN 312-471-8274 or 1-866-275-4732
 - Or via email @pdts.ameddcs@amedd.army.mil



CONTACT INFORMATION

pdts.ameddcs@amedd.army.mil

DoD Pharmacoeconomic Center
ATTN TMOP Team
2450 Stanley Rd, Suite 208
Ft Sam Houston, TX 78234

DSN 312-471-8274 or 1-866-275-4732 press menu option 5



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Deployment Prescription Program



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TMA Pharmacy Operations Center (POC)
Is the Primary Point of Contact for all Service Members' (SM) questions about the deployment prescriptions.
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HOW WILL YOU RECEIVE YOUR MEDICATIONS

- ✦ The purpose of this pamphlet is to explain how you will receive your refills while you are deployed overseas using The Mail Order Pharmacy (TMOP).

YOU MUST FOLLOW THE DIRECTIONS PROVIDED TO YOU IN THIS PAMPHLET AND THROUGHOUT THE CRC PROCESS TO RECEIVE YOUR MEDICATIONS PROMPTLY WHILE YOU ARE DEPLOYED!

PRIOR TO DEPLOYING-THE SM'S RESPONSIBILITIES

- ✦ Obtain no less than 180 day supply of maintenance medication from the pre-deployment pharmacy
- ✦ Provide Full Name, SSN, email address, and stateside address for registration and prescription form
- ✦ Register at <http://www.express-scripts.com/TRICARE/>
- ✦ Click on Activate Your Account
- ✦ Follow instructions on the TRICARE Web Page to register prior to your CRC departure
- ✦ DON'T PANIC if you do not have access to the computer TRICARE Site COB Tuesday due to eligibility issues (reservists, National Guard), you will be registered at the point your TMOP Prescription Form is submitted for processing.

NOTE!!! IT IS VERY IMPORTANT YOU PROVIDE A GOOD EMAIL ADDRESS!!!

- ✦ The email address is how the Pharmacy Operations Center will communicate with you for any issues that may arise with your prescription.

HOW WILL YOUR REFILL BE PROCESSED?

1. The pre-deployment site (CRC) will submit the TMOP/Prescription Form to the Pharmacy Operation Center (POC).
2. You will receive an email sent to the email address you provided on the TMOP form. The email will ask you to create your online account and update your current theater address.
3. Two months before the due date of your next refill, a 2nd mail is automatically sent to you as a reminder to order your medication.
4. Medications are mailed to the address provided in Step 3. **If you do not update your address, the medication will be mailed to the stateside address entered at registration.**

NOTE!!! THIS IS NOT AN AUTOMATIC PROCESS. IF YOU DO NOT REQUEST A REFILL, THE PRESCRIPTION ORDER WILL NOT BE RELEASED!!!

REMINDER MESSAGES SENT TO DEPLOYED MEMBER

Two emails are sent to your email address from Express-Scripts. Inc

- 2 months into deployment for address update
- 4 months into deployment for medication order

✦ YOU SHOULD ACTIVELY LOOK FOR EMAIL

- ✦ Only requested medication will be delivered. Medications are not automatically sent out
- ✦ IF EMAILS ARE NOT RECEIVED CONTACT PHARMACY OPERATIONS CENTER (POC)

UPDATING YOUR ADDRESS ORDERING YOUR MEDICATION?

- ✦ Access Express-Scripts Inc. registration site via internet
 - Army can also access via Army Knowledge Online
- ✦ Select My Medical
- ✦ Select TMOP Registration
- ✦ <https://member.express-scripts.com/web/member/loginreg/dodRegistrationStart.do>
- ✦ Activate your account
- ✦ Update your address
- ✦ Request Refill(s)