



Introduction Army Benefits Center

ABC-C SERVICES: Provide advisory services and process transactions for:

- ❑ Federal Employees Health Benefits (FEHB)
- ❑ Federal Employees' Group Life Insurance (FEGLI)
- ❑ Thrift Savings Plan (TSP)
- ❑ Retirement (FERS & CSRS)
- ❑ Survivorship (Death Claim Processing)



Benefits Available For Employees

- ❑ HEALTH INSURANCE (FEHB)
- ❑ LIFE INSURANCE (FEGLI)
- ❑ THRIFT SAVINGS PLAN (TSP)
- ❑ FEDERAL EMPLOYEES DENTAL AND VISION INSURANCE PROGRAM (FEDVIP)
- ❑ LONG TERM CARE INSURANCE (LTCI)
- ❑ FEDERAL EMPLOYEES FLEXIBLE SPENDING ACCOUNTS (FSAFEDS)

Tools for Successful Employment in a Changing Environment



Who Is Eligible?

FEHB

- ❑ Generally, the following employees and their family members are eligible:
- ❑ Most Federal employees on permanent appointments .
- ❑ Employees serving on a term appointment (that will last more than one year) with a regularly scheduled tour of duty .
- ❑ Temporary employees whose appointment is limited to one year or less may enroll under the provisions of U.S.C. 90-6(a) after completion of one year of current continuous employment if the appointment is renewed or extended and there is not a break-in-service of more than five days.



Cont'd Who Is Eligible?

- ❑ Employees converting from non-covered appointments to covered appointments
- ❑ Part-time employees - FEHB premiums are prorated based on your tour of duty

FEGLI

- ❑ Most Federal civilian employees are eligible to enroll in the Federal Employees Group Life Insurance (FEGLI) program.

TSP

- ❑ Employees covered by the Federal Employees Retirement System (FERS) and Civil Service Retirement Service (CSRS) as well as members of the Uniformed Services can participate in the Thrift Savings Plan (TSP).
- ❑ If you are a FERS or CSRS employee, you can participate in the TSP regardless of whether you work full time or part time.



Who Is Not Eligible?

- ❑ Other relatives, including your parents and grandparents, are not eligible for coverage under the FEHB program.
- ❑ Grand children
- ❑ Former Spouses.
- ❑ Your girlfriend, boyfriend, domestic partner, and same-sex partner are not eligible for coverage (Public Law 104-199).
- ❑ A child who has been placed in your home by a welfare or social service agency under an agreement where the agency retains control of the child or pays for maintenance. In this situation, the child is not living with you in a regular parent-child relationship.



Cont'd Who Is Not Eligible?

- Child gets married before reaching age 22
- Stepchild moves out of the home
- Disabled child becomes capable of self-support
- Child acquires other coverage by court order
- Foster child no longer meets the requirements for coverage as a foster child



How Do I Elect Benefits?

- You may access the ABC-C by website at <https://www.abc.army.mil> – from the ABC-C Homepage, click on *Benefits/EBIS*. If you have not created your Point-Of-Entry (POE) password, you will need to click on *Set Password*.
- You must enter your SSN, Service Computation Date (SCD) for Leave, Date of Birth (DOB), civilian pay plan, grade, step, and email address.
- Most of these items are found on your SF 50-B, Notification of Personnel Action (NPA) and the Leave and Earnings Statement (LES).
- You will then be prompted to create your POE password. Upon your first access, click on the *New User* button.
- You will enter a temporary four-digit Personal Identification Number (PIN*).



CONT'D HOW DO I ELECT BENEFITS?

- ❑ Contact the ABC-C by phone at 1-877-276-9287 toll-free . You will be prompted to enter your SSN and temporary PIN* and create your custom six-digit PIN.
- ❑ You may press zero (0) within any menu such as FEHB, TSP, etc., to speak with a benefits counselor Monday through Friday from 6:00 a.m. to 6:00 p.m. Central Time (CT). (OCONUS phone numbers are available on the ABC-C website.)
- ❑ Do not share your ABC-C POE password or PIN with anyone
- ❑ You are responsible for the security of your account; change your PIN immediately if believe your pin has been compromised.



Electronic Benefit Information System-EBIS Web Based

- Customer-friendly
- Available 24 hours a day
- Secure site
- Ability to read at convenience
- Ability to print screens of information
- Can process benefits transaction without counselor assistance
- Ability to print forms
- Estimate calculators

ABC-C website:
<https://www.abc.army.mil>





Interactive Voice Response System

IVRS-Telephone

- ❑ Can connect with a counselor if needed
- ❑ Available to those without computer access
- ❑ Requires use of SSN and PIN only
- ❑ Can process benefit transactions without counselor assistance
- ❑ Can receive faxed back copies of documents (FEHB enrollment form)
- ❑ Counselors are available 12 hours a day
- ❑ Automated systems available 24 hours a day
- ❑ ABC-C toll-free telephone number is 1-877-276-9287 (TDD for the hearing impaired is 1-877-276-9833)





Time Limits To Enroll

- ❑ Health Insurance – enroll within 60 days of entry on duty date (enroll with ABC-C)
- ❑ Life Insurance – automatically covered under Basic, 31 days from entry on duty date to enroll in optional coverage (enroll with ABC-C)
- ❑ Federal Dental and Vision Insurance Program (FEDVIP) – enroll within 60 days of entry on duty date (enroll with BENEFEDS).
- ❑ Flexible Spending Account – enroll within 60 days of entry on duty date (enroll with FSAFEDS).
- ❑ Long Term Care Insurance – enroll within 60 days of entry on duty date, if after 60 days employee must complete an underwriting application for enrollment (enroll with Long Term Care Partners, LTFEDS).
- ❑ Thrift Savings Plan - enroll at any time (enroll with ABC-C)



Update Beneficiary Information

- ❑ SF 1152 – Designation of Beneficiary, Unpaid Compensation of Deceased Civilian Employee - File with your local CPAC or HR representative.
- ❑ SF – 2808 – Designation of Beneficiary, Civil Service Retirement System (CSRS) - Mail to OPM at the address at the bottom of the first page.
- ❑ SF – 2823 – Designation of Beneficiary, Federal Employees' Group Life Insurance Program - File with your local CPAC or HR representative.
- ❑ SF – 3102 – Designation of Beneficiary, Federal Employees Retirement System (FERS) - File with your local CPAC or HR representative.
- ❑ TSP – 3 – Designation of Beneficiary, TSP - Mail to TSP at the address at the top of the second page.



Employee Benefit Links

- ❑ The Army Benefits Center-Civilian
<https://www.abc.army.mil/>
- ❑ Federal Employees' Dental & Vision Insurance Program
<https://www.benefeds.com/>
- ❑ The Federal Flexible Spending Account Program
<https://www.fsafeds.com/fsafeds/index.asp>
- ❑ The Federal Long Term Care Insurance Program-
<http://www.ltcfeds.com/>



Employee Benefit Links

- ❑ The Thrift Savings Program (TSP)
<http://www.tsp.gov/>
- ❑ The Federal Health Benefits Program (FEHB)
<http://www.opm.gov/insure/health/>
- ❑ Federal Employees Group Life Insurance (FEGLI)
<http://www.opm.gov/insure/life>
- ❑ Retirement Information and Services
<http://www.opm.gov/retire/index.aspx>



QUESTIONS?

Tools for Successful Employment in a Changing Environment