

# Fort Benning

DIGITAL WELCOME PACKET



ARMY COMMUNITY SERVICE  
**ACS**  
Real-Life Solutions for Successful Army Living

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## Overview

### Location

Fort Benning is located in an area commonly known as the "Tri-Community", comprised of Columbus and Fort Benning, Georgia, and Phenix City, Alabama. Columbus, known as Georgia's third-largest city, is a growing community of 250,000. Besides being the home of the Best Army Installation in the World, Fort Benning, Columbus is the corporate headquarters of many leading companies such as AFLAC Insurance. Average family income is \$36,405. The stunning Florida gulf shores and picturesque Blue Ridge Mountains are only a few hours drive from Fort Benning. The base operator's phone number is 706-545-2011, or DSN 312-835-2011.

### History

Fort Benning was established in 1918, and is named after Confederate General Henry L. Benning, who had lived in Columbus. Known as the "Home of the Infantry", the installation covers 182,000 acres. Since 1918, the development of Fort Benning has been proportional to the Infantry School's progress.

## Directions to Fort Benning

Fort Benning is located in SW Georgia, west of the Alabama state line and across the Chattahoochee River. It is located at the south end of the city of Columbus and is approximately 100 miles south of Atlanta Hartsfield International Airport.

### From Hartsfield International:

Take ramp (left) onto I-285/Atlanta Airport/Montgomery  
At Exit 61, turn Right onto Ramp towards I-85/Atlanta/Montgomery  
Take ramp left onto I-85 towards I-85/Columbus/Montgomery  
At exit 21 take ramp (right) onto I-185 towards I-185 Columbus  
Fort Benning is directly at the end of I-185 South



## Check-in Procedures

### In processing Procedures

The Fort Benning in/out processing and replacement center programs focus on the installation clearance procedures and individual Soldier readiness verification. AG organizes the various installation agencies needed to welcome and depart permanent party Soldiers and their families from Fort Benning. Initial installation sign-in and replacement center support are operational 24 hours daily at Building 2607, 545-3608.

In/out processing and replacement operations functions include: use of Modernized Installation Support Module for installation processing and appointments, initial installation sign-in, processing Soldiers with installation agencies to initiate/terminate services, and installation clearance approval. Additional processing is completed by Unit commanders after installation in processing and prior to installation out processing. Installation agencies involved with in/out processing include: military personnel, education services, Army Career & Alumni Program, finance, Army Community Services, Morale-Welfare-Recreation, Housing, Transportation, vehicle/weapons registration, government travel card, medical activity, TRICARE health insurance, dental activity, and other community services. In/out processing of Students and Trainees is coordinated by the Commander operating the course of instruction that the Soldier is attending.

## **Temporary Quarters**

Soldiers traveling on official orders (PCS/TDY) have priority and may make reservations in advance. Travelers who are not on official orders may make reservations 45 days in advance on a space available basis. Room rates range from \$34 to \$60 per night and may accommodate single and double guest rooms. Check-in times are 2:00 - 6:00 p.m. unless reservation is guaranteed with a credit card for late arrival. After 6:00 p.m. vacant rooms are available on a first-come, first-serve basis. Check-out time is 11:00 a.m. Continental breakfast provided. Requests for reservations and further assistance can be made by telephone at 706-689-0067 ext. 2800 or ext. 2538. Visit us in person at Olson Hall Bldg. 399 on post. When making your reservations, please inform the reservation clerk if you have special needs such as cribs, etc.

## **Married Service Members**

If you get married before you PCS, you must inform your commander and follow the procedures exactly as you are given. If you do not follow proper procedures, the military will not pay for travel and housing for your spouse.

## **US Postal Service**

If you are PCSing to Fort Benning within CONUS, Alaska or Hawaii, pick up a PS Form 1093 from your local Post Office. Complete the form and have the Clerk date stamp and initial to verify the information. Before you send it, contact the Fort Benning Post Office to request rate and availability information which are subject to change from time to time. Currently the rates are as listed: Small Box \$20.00 for 6 months, Size 2 Box \$34.00 for 6 months. There is a choice of combination and key locks. There is a \$1 deposit per key.

## *Sponsorship*

The Fort Benning Sponsorship Program requires that every Soldier, Private (E1) through Colonel (O6), receiving an assignment to Fort Benning be provided a sponsor. Also, the program requires every effort be made to provide a pinpoint assignment and a sponsor in advance for all Soldiers. A reactionary sponsor will be provided for Soldiers, if a pinpoint arrival sponsor has not been provided. Each Soldier will receive a Welcome Letter, which will indicate projected unit of assignment.

To initiate the Fort Benning Sponsorship Program it is essential that Soldiers complete the DA Form 5434 (Sponsorship Program Counseling and Information Sheet) during their reassignment processing at their last duty station. The DA Form 5434 advises the command of any special needs and support mechanisms that the Total Army Sponsorship Program must muster to help the Soldier and his family. The completed DA Form 5434 should be sent to: Adjutant General/Military Personnel, ATTN: IMSE-BEN-HRM Enlisted Strength Management Branch, Fort Benning, GA 31905. All military personnel are required to sign-in at Installation Replacement, Building 2622, Soldiers' Plaza, 706-545-7510 for in-processing.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and is someone who is positive and outgoing.

## *Relocation Assistance*

### **Programs and Services**

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

### **Ft. Benning Information**

The Army Community Service (ACS) Relocation Readiness Program offers comprehensive programs and services to Soldiers and Families arriving at Fort Benning. 706-545-4485/0403.

The Army Community Service (ACS) Relocation Program, Lending Closet and Utility Coordination Center are (UCC) located in Soldiers' Plaza, Building 2621, is open Monday through Friday from 8 am to 4:30 pm. You may call for directions or for more information at 706-545-4485/0403. Welcome packets, including maps and information for on-post and community programs/services are available. The UCC is a phone center where Soldiers may initiate services with Bell South Telecommunications, Inc., Columbus Water Works, Georgia Power, and/or Atmos Energy.

There is a Newcomer Orientation and Bus Tour is held twice a month at the Spouse's Training Center at 8:30am. On Post agencies are present with information and to answer your questions. The bus tour of Fort Benning and Uptown Columbus will commence at 10:00am.

Lending Closet - The lending closet provides basic housekeeping items for temporary loan to incoming and outgoing families and in other cases determined appropriate. Items include basic kitchen equipment, high chairs, car seats, Pac-n-plays ironing boards, irons. Initially the items are loaned out for 30 days, if additional time is required due to delays in household deliveries; requests for extensions are granted in 2 week increments. Orders to Fort Benning with assigned Unit POC and an ID cards required checking items out.



The Utility Coordination Center (UCC) – The UCC provides courteous phone to contact area utility companies to initiate service. Deposit requirements are decided by the utility companies and it is based on personal credit history.

## **Emergency Assistance**

### **Planning for Emergencies**

Soldiers and their families relocating to this installation in emergency situations should contact the Staff Duty Officer at DSN 312-835-2218 or 706-545-2218. The soldier on duty will determine the nature of your emergency and refer you to the appropriate service agency.

Post Information Operator - 706-545-2011

Post Locator - 706-545-5217

### **Financial Assistance**

If you experience problems while traveling that require financial assistance contact the nearest Army Emergency Relief or Air Force/Navy Relief Office or the local American Red Cross. Regardless of what branch of service you represent, any of those offices can assist you and then transfer your loan to the correct branch.

### **Army Emergency Relief (AER)**

AER provides emergency financial assistance to Soldiers (active and retired) and their families in times of distress. Categories of authorized emergency financial assistance are:

- Non receipt of pay
- Loss of funds
- Medical and Dental, and hospital expenses related to TRICARE
- Funeral expenses
- Required travel due to emergency leave /travel, convalescent leave
- Rent
- Food
- Utilities
- Essential POV
- Clothing
- Fire or Disaster

For more information regarding procedures for assistance, please call 706-545-2536 or DSN 312-835-2536. After duty hours, please contact the Staff Duty Officer, 706-545-2218 or DSN 312-835-2218.

### **American Red Cross**

The American Red Cross is open 8:00am to 4:30pm Monday through Friday. A staff member is on call 24 hours a day, seven days a week. Call 706-545-5194 for more emergency assistance.

## *Motor Vehicles*

### **Registration & Licensing Requirements**

Georgia State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the State Department of Motor Vehicles website.

### **Registering Vehicles on Base**

Fort Benning is a restricted access post. You must have an ID sticker when entering the post. Individuals who need to register their automobiles or need a visitor pass may pick one up at the gate at the visitors' center/vehicle registration.

In order to obtain an ID sticker, you need to show your ID card, registration, proof of insurance, and a valid driver's license.

### **Base Regulations**

Speed Limit -- The Speed Limit on-post is 30 MPH unless otherwise posted. 15MPH during Physical Training, 6:00-7:30 am Mon-Fri (10MPH whenever passing troops)

Seat Belts -- Georgia State Laws requires the wearing of seat belts. Children under the age of four years need to be restrained with approved child restraint devices at all times when a vehicle is operated.

Georgia Laws defines DUI as 0.08% blood alcohol content (lowest in the USA). Do not operate any vehicle or machinery after drinking alcoholic beverages. Alcohol will not be consumed while on duty.

Motorcycles -- Army Motorcycle Safety Course is required for post registration. Riders must wear motorcycle helmets with fastened chin strap and shatter-resistant eye protection. Leather boots or shoes and gloves are a requirement. Long shirts and jackets with highly visible reflective vest are required.

Bicycles -- All bike riders are required to wear a helmet.

For more information regarding rules and regulations at the Fort Benning military installation, please contact the Directorate of Public Safety, Bldg 215, 706-545-1133 or DSN 312-835-1133.

### **Registering Vehicles in Georgia and Alabama**

When registering your vehicle you will need:

- a military ID

- title or manufacturer's certificate of origin

- proof vehicle is covered with GA liability insurance

- odometer reading

- date of purchase

- date of birth of the first person named on title

tag fee of \$38 (cash or money order)

If there is more than one owner, all parties must be present, or have a power of attorney to sign title application. For a leased vehicle, the original power of attorney from the leasing company is needed.

To renew your registration you can get an ad valorem exemption tax form from the JAG office to avoid extra costs.

USAREUR registrations are only valid for 30 days upon return from overseas. In the case of USAREUR registrations we issue a temporary decal that is good for 45 days.

### **Still Have Questions?**

Visit the websites of the [Alabama Motor Vehicle Division](#) or [Georgia Motor Vehicle Division](#) for more information.

## *Temporary Housing / Lodging*

Fort Benning Lodging has 1,175 affordable guest rooms offering various amenities. These facilities are available to all services, active and retired military, foreign officers, DOD Civilians and authorized guests. All guest rooms have security locking system, computer capabilities and laundry facilities are available. For more information, call (706) 689-0067 ext. 2800 or 2538.



## *Housing Overview*

### **Government Housing**

Fort Benning housing has been privatized effective 1 January 2006 and is now operated by Pinnacle. Due to privatization, the housing unit count will fluctuate based on demolition of old units and construction of new units. There are currently 4,000 units of family housing on the installation. All eligible PCS personnel who have one or more family members living with them are eligible to apply for military housing. The date you sign out of your last PCS station will be your eligibility date, which determines your position on the waiting list, not your waiting time for quarters. Soldiers are placed on the waiting list for on-post housing in accordance with the soldier's eligibility date. This date will be established in the Housing office. The waiting list for quarters currently varies from 1 month to 6 months. The Housing Office will consider waiting list variables such as grade, number of family members, etc.

Application Procedures -- for housing application report to Bldg 2621, Soldiers' Plaza, on scheduled appointment made at In-processing. School slips will only be issued during your housing appointment. However, slips can only be given if the wait for quarters is less than 180 school days.

Availability -- Housing wait lists change approximately every two weeks at Fort Benning, Georgia. Waiting times also vary within ranges based on housing area preference.

### **Non-Government Housing**

Housing Referral Office (HRO) -- Your POC for any problems you may encounter (discrimination complaints, tenant/landlord disputes, or any questions/problems about off-post housing) is the HRO. Staff members are available to assist you on a person-to-person basis in any way possible to make your move to this installation an easy and pleasant one. They can provide a list of rentals with corresponding locator maps and give you information regarding the area in which the facilities are located.

DoD Automated Housing Referral Network (AHRN) -- Visit AHRN.com or ask at your local housing office to learn about this DoD program that is currently available for most installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- Find out about shared rentals
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN website to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

### **Policy**

Company grade officers, warrant officers and most senior NCOs drawing Basic Allowance Housing (BAH) at the without dependents rate are not required to live on post.

### **Other Housing**

Rental Options -- Battle Park Homes is a single-story apartment complex of two hundred two and three-bedroom units. It is located on Fort Benning near the intersection of Benning Boulevard and Custer Road. It is open to permanently assigned enlisted members and allied officers stationed at Fort Benning. This rental housing, however, is controlled by the government because it is on leased government land.

Mobile Homes -- Fort Benning does not have a mobile home park.

### **Reporting Requirements**

Army regulation requires you to report to Housing Referral before you make any permanent off-post living arrangements. If you are eligible, you can be placed on the waiting list for on-post housing. All service members with families are members are eligible for on-post housing.

## Government Housing

### Family Housing Privatization

Fort Benning Family Communities, a partnership between the U.S. Army and Clark Pinnacle Family Communities, is proud to announce the start of a new era in military family housing at Fort Benning. Living on-post means being close to work and close to community amenities like gyms, pools, and neighborhood centers. It means living behind a security gate, and with neighbors who understand your lifestyle. Be part of this community. Contact our Welcome Center at 706-685-3939 if you qualify for family housing. Five neighborhood offices serve the military families living on-post. Each office provides full-service property management to its neighborhood. The teams are there to assist you on weekdays from 8:30 a.m. - 5:30 p.m.



### Eligibility

All eligible PCS personnel who have one or more family members living with them are eligible to apply for military housing. The date you sign out of your last PCS station will be your eligibility date, which determines your position on the waiting list, not your waiting time for quarters. Soldiers are placed on the waiting list for on-post housing in accordance with the soldier's eligibility date. This date will be established in the Housing office.

### Waiting List

The waiting list for quarters currently varies from 1 month to 6 months. The Housing Office will consider waiting list variables such as grade, number of family members, etc. Housing wait lists change approximately every two weeks at Fort Benning. Waiting times also vary within ranges based on housing area preference.

### Application

Report to Bldg 2621, Soldiers' Plaza, on scheduled appointment made at In-processing. School slips will only be issued during your housing appointment. However, slips can only be given if the wait for quarters is less than 180 school days.

Soldiers on permissive TDY for house hunting in conjunction with PCS leave must report to the CHRRS Office on the first day of permissive TDY to get their leave form stamped and dated. The leave form must be signed by a 0-5 or above. If you do not have your leave form stamped, finance will charge you regular leave.

## *Household Goods*

For information regarding household good shipments please contact Fort Benning in-bound transportation at 706-545-4900.

## *Shipping Pets*

### **Pet Travel**

Plan for your pet's trip in the same way you plan your own, well in advance. A clean bill of health is an important first step assuring your pet's ability to adjust safely to unfamiliar surroundings. In addition, most states and countries require recent health certificates and disease inoculation documentation before you will be allowed to cross borders, making a trip to the veterinarian mandatory. Make sure your pet has a special identification tag with name, your name, and a destination address or that of a friend or relative.

### **Boarding**

Boarding your pet can run from \$5 to \$20 per day, depending on special requirements and size of the animal.

### **Veterinary Facilities**

Microchipping is one of the services offered by the Fort Benning Veterinary Clinic. All pets must have a microchip on Fort Benning. This cost of a microchip is \$15 at the clinic.

### **Quarantines**

There are no quarantine regulations in Georgia.

### **On Post Housing Pet Policies**

Pet policies for Fort Benning Family Communities Pet Deposits will be waived for all active Duty Military Residents. Each household is limited to a total number of two (2) pets.

All pets must be registered at the Fort Benning Veterinarian Treatment Facility prior to move-in. Not only is this a Fort Benning Family Community policy, but also an Army regulation (Ref: Ft. Benning AR 210-5). Hours of Operation are Monday - Thursday 8:00am to 4:00 pm and Friday 8:00am to 12:00 Noon. Phone Number 706-545-4444. Pet owners must provide a copy of verification of appropriate immunization along with the pet registration to Management prior to move in. If a pet is acquired after your move-in date, the pet must be registered at the Fort Benning Veterinarian Treatment Facility within five working days.

Pets are considered to be a privately owned domesticated animal living in association with a household, including dogs, cats and birds. Pets must not weigh more than 100 pounds. Certain breeds of pets have been restricted and will not be accepted. These breeds include Pit Bulls, Doberman Pinschers, Chows, Staffordshire Terriers and Rottweilers. Any mixes of the aforementioned breeds are also restricted.

## *Education Overview*

### **Public School Age Law**

By Georgia law, children must be 4 years old on or before 1 September to enter pre-kindergarten. For kindergarten, children must be 5 years old on or before September 1, and 6 years old on or before September 1 to enter the first grade.

### **Documents Required to Register**

- certified birth certificate
- immunization records on Georgia state forms
- vision, hearing, and dental screening
- social security card
- previous year report card if transferring from another school

### **DoD Schools**

The Fort Benning School System offers a top quality education to children of military personnel living on the installation. There are six elementary schools and one middle school. High school students receive educational services at Chattahoochee High School. This school is located in Cusseta, GA. There are several magnet High Schools to choose from as well if students meet the criteria for entrance.

### **Adult Education**

*Army Continuing Education System Division (ACESD) of the Adjutant General:* The Education Center aids in the recruitment and retention of quality soldiers but also providing self-development opportunities for adult family members and Department of the Army civilians. This web site describes the wide range of educational opportunities available within the Fort Benning Community. The Education Center affords available opportunities for people to work towards their personal and professional educational goals. We encourage and challenge soldiers, family members and Department of Army civilians to make the most of these opportunities. Participation in education affords the chance to enjoy a more complete personal and professional life.

## *Training (College/Technical Schools)*

### **Continuing Education**

The Fort Benning Education Center offers a full range of academic services and programs to all members of the local military community. Education Center services include academic, career and financial aid counseling, Tuition Assistance (TA) for service members, a testing center, and a computer lab with internet access.

**Colleges** Chattahoochee Valley State Community College -- The college offers the Associate in Science Degree in General Studies or an Associate in Arts Degree in Liberal Arts

Columbus State University -- The University offers a wide variety of degree programs, from the Associates to the Masters level. In addition to these degree programs, CSU offers a continuing education program, a professional curricula, and an ROTC program.

Columbus Technical College -- The institute offers an Associate Degree in Applied Technology, several diploma programs, and numerous technical certification courses.

Embry-Riddle Aeronautical University -- The university offers an Associates, two Baccalaureate, and two Masters of Science Degree programs in the following areas: Aeronautical Science, Technical Management, Professional Aeronautics, and Management of Technical Operations.

Georgia Military College -- The college offers Associate in Science and Associate in Applied Science degrees in the following areas: General Studies, Pre-Nursing, Criminal Justice, Behavioral Science, and Education.

Troy University (Fort Benning) -- The university offers a variety of Associate, Baccalaureate, and Graduate Degree programs.

Vincennes University -- The university offers an Associate Degree in General Studies.

## *Special Education*

The Department of Defense has two programs that provide services to children with developmental delays and disabilities in accordance with the Individuals with Disabilities Act (IDEA):

### **Infants and Toddlers (birth to 3 years old)**

Infants and toddlers are served through the Educational and Developmental Intervention Services (EDIS 706-545-3835) which is a military, medical program that provides early intervention services to infants and toddlers from birth until three years of age. Children needing specialized services are transitioned at three years to the school age special education program in the Department of Defense Elementary and Secondary Schools (DDESS).

### **School Age (3-21 years)**

Children are served by the Fort Benning Schools special education program and are provided for children age 3 through eighth grade. High School students are served in the adjoining counties. Students must meet the housing eligibility requirements for attending stateside DDESS schools and must meet the Department of Defense criteria for special education services. Special education services are provided within a variety of settings to include self-contained life skills classrooms, resource special education and speech therapy classrooms, and within the general education classrooms. Most students will attend their neighborhood school. Parents of preschoolers (ages 3 and 4 years) who are concerned about their child's development may contact the Special Education Office at 706-545-5520. Some special education services may have to be contracted out to the local school system (Muscogee County School District) due to the low number of students and the specialized services needed, e.g., visually impaired and hearing impaired. If you have a child that may require specialized services and/or equipment (for example, Braille, sign language interpreter, assistive technology), it is recommended you call the Student Services Office at 706-545-5520 to facilitate a smooth transition to the Ft. Benning Schools.

If you are moving to Ft. Benning or the adjoining area, be sure to bring a copy of your child's Individualized Education Program (IEP), evaluation and eligibility reports to provide to the new school.

### **Contact**

Director of Student Services  
GA/AL DDESS Schools  
7441 Custer Road, Bldg. 2670  
Fort Benning, GA 31905-5000  
706-545-8252  
Fax 706-545-7469

## *Employment Overview*

### **Employment Opportunities & the Employment Readiness Program (ERP)**

Finding employment opportunities is one of the biggest challenges facing any relocating family. For personal assistance contact the Employment Readiness Program in the Army Community Service office. The following services are available to assist family members in finding employment in the Fort Benning/Columbus, GA and Phenix City, AL area: Weekly Job Vacancy List (averaged over 500 jobs each week that is available Thursday and Fridays only through the ERP Manager's e-mail.

This list includes:

- Jobs through local businesses/City governments (with Internet Hyperlinks to apply)

- Jobs through Employment Agencies (Manpower, Kelly Services, Chase Staffing, etc.)

- Jobs on-post (APF, NAF, AAFES, Vendor, Direct Hire and Contract)

- Jobs through both AL and GA Labor Departments (with web site links)

- Volunteer opportunities (Includes youth)

- Military spouse sites (Spouses-to-Teachers, etc.)

- Information concerning Job Fairs. Three Job Fairs, sponsored or co-sponsored by the ER Program a year have average attendance of 10,000.

- Resume Writing Assistance

- Job Referrals

### **Employment Documentation**

For job-hunting purposes, be sure to hand carry: all employment records and documents, resumes, Resumix, transcripts, certificates and licenses.

### **Unemployment Benefits**

The payment of unemployment benefits depends upon what state you are transferring from and the policy in that state. You can apply for unemployment benefits on line.

## Health Care Overview Health Care Overview

### Moving With TRICARE

Your TRICARE coverage is completely portable—meaning it moves with you. You're covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

Do not dis-enroll from your TRICARE Prime option before you move.

Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.

Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you're moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

### Prime Options in the United States

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

The south region is serviced by [Humana Military Healthcare Services, Inc.](#), 1-800-444-5445.

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

### Martin Army Community Hospital (MACH)

MACH is a medical facility that provides an extensive variety of inpatient medical services to eligible military beneficiaries. The Emergency Room offers the latest in state of the art technology to preserve life and provides efficient care.

Within the hospital's 9 floors, are 4 patient wards, an extensive surgical ward with same day capabilities, labor delivery and recovery suites, Women's Wellness Clinic and ambulatory care clinics. MACH is also a teaching hospital supporting the Army's Doctor Residency Program.

Appointments - MACH offers a central appointment system where patients can obtain an appointment by calling 706-544-2273. No walk in care or "space A" care is available. True emergencies are seen in the ER.

The main hospital is located at 7950 Martin Loop, Building 9200, at the intersection of I-185 Expressway and Marne Road, across from the Main Commissary-PX Mall. Other services are available at various locations on Fort Benning.



## **Pharmacy**

All patients are eligible to have prescriptions filled at MACH Pharmacy based on the drug formulary. MACH offers a Web Based refill system in addition to the call-in service.

## *Special Needs*

### **Exceptional Family Member Program**

The Exceptional Family Member Program (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process. For resource information and advocacy 706-545-5521

### **EFMP Enrollment Procedure**

To enroll in the Exceptional Family Member Program (EFMP), the Soldier contacts the nearest medical treatment facility EFMP point of contact to begin the assessment process and obtain enrollment forms. Once the forms are completed, they are forwarded to the appropriate regional center for coding and on to Army personnel agencies that enroll the soldier in the program. For information about enrollment, contact the EFMP medical enrollment section at 706-544-1133.

### **Eligibility**

All active duty and retired military and their families, U.S. Army Reserve (USAR) and Active Guard Reserve (AGR). All of the above must be in possession of a valid ID card.

## *New Parent Support Program*

### **General Program Description**

The Army New Parent Support Program (NPSP) provides intensive home visiting services to eligible Families with children prenatal to 3 years old whether they live on or off the installation. Activities and services provided include information and referral to military and civilian programs that support parents of infants and young children, such as parenting programs, respite care for children, and supervised play time for children. All activities and services provided through NPSP are voluntary and non-stigmatizing and emphasize the parents' strengths.

### **Eligibility Requirements**

Families may be self-referred or referred by other agencies such as health care providers, chaplains, social service staff, command, or Family Advocacy Program (FAP) staff.

### **How to Enroll**

Interested families may contact the local Army Community Service (ACS) office, or their health care provider, for further information in the New Parent Support Program.

## Child Care

### Registration

All children and youth must be registered with Child and Youth Services before participating in programs and activities. There are no fees associated with registration.

### Child Care Centers/Programs Offered

Full-Day Care Centers -- Main Post CDC, Tot Town CDC, and Sante Fe CDC. Full Day care is designed for parents who need childcare services for their children on a regular basis. Full day care for ages 6 weeks to 5 years.

Part Day Preschool -- Benning Preschool for 3 and 4 year old children. Benning Buddies for two, three and four year olds.

Hourly Care -- Care provided on an irregular (drop-in) basis. Reservations are needed to ensure a space for the needed date and time. Hourly care is available at Tot Town CDC and School Age Services.



### School Age Program

This program offers supervised daily activities for children K-5th grade before and after regular school hours. Care is also provided during school holidays and summer.

### Middle School and Teens

Provides open recreation facilities, teen activities, middle school program (6th-8th grade), and teen program (9th-12th grade).

### Family Child Care (FCC) Homes

In FCC homes, child care is provided by a certified adult family member occupying government quarters. Parents interview, select and enter a contract with the provider. Certified homes are monitored for health, safety, and quality of service.

### Georgia Pre-K Program

Lottery sponsored program for four year olds. For more information please contact the Central Registration office.

### School Liaison Office

The School Liaison Officer Works in conjunction with CYS and the local school community to address educational issues involving military children.

## *Youth Services*

There are many leisure and recreational activities that are planned at Fort Benning to meet the needs of youth. For more information on our youth services, you may call 706-545-3070.

### **Eligibility**

Youth Services programs are open to youth family members of active duty, retired military, reservist and Department of Defense civilians. Youth must be members of Children and Youth Services (CYS) before participating in programs and activities.

### **Programs Offered**

Piano, dance, karate and gymnastics are offered through Youth Services. Available sports include, fall soccer, cheerleading and football; winter basketball; spring baseball and soccer; and summer basketball. Youth Services provides special events and theme parties for teens throughout the year. These activities are open to youth ages 11 to 17. For additional information, call 706-545-3070. The Youth Services Program provides sponsorship to newly assigned youth, by request only. The program provides sponsorship for youth in grades 6-12.

The Family Member Employment Program holds one workshop per year. The workshops provide youth with information about Completing Applications, Job Searching Skills, Dress Codes, Interviewing Techniques and Resume Writing. For additional information call the Family Member Employment Assistance Manager at 706-545-5516. Youth are also encouraged to contact the Civilian Personnel Office (CPO), located in building 6. The Civilian Personnel Office can provide information about the area Summer Youth Employment Program and Summer Hire Program. Please contact CPO at 706-545-3344.

# Army Community Service

## Programs and Services

A key resource on your installation and a gateway to accessing all of the resources available to you, the Army Community Service provides information, support and services to help you balance the demands of family and the military lifestyle. The Army Community Service is one part of the overall installation family support system, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. The Army Community Service should be one of your first stops upon arriving at an installation; its programs and services will be an important resource for you and your family. Our programs and services include:

[Deployment Readiness](#)

[Relocation Readiness](#)

[Personal Financial Readiness](#)

[Employment Readiness](#)

[Army Family Team Building](#)

[Volunteerism](#)

[Information and Referral](#)

[Family Advocacy](#)

[Citizenship Study Group](#)



## Legal Assistance

The Legal Assistance Division (LAD) provides advice and assistance to eligible clients on personal legal matters. Eligible clients include soldiers, retirees, and their family members (military ID card holders) 706-545-3281

### Assistance is provided in the following areas:

- Family Law (separation/divorce)

- Wills and estate planning

- Real property

- Consumer protection

- Landlord-tenant matters

- Economic matters

- Military and civilian administrative matters

- Taxes, torts and limited civilian criminal matters

Consultation with an attorney requires an appointment. Appointments are made up to one week in advance, beginning each Friday at 8:30am.

## Web Resources

### Fort Benning Specific Sites

Fort Benning Homepage: <https://www.infantry.army.mil/infantry/>  
Martin Army Hospital: <http://www.martin.amedd.army.mil/index-a.html>  
Fort Benning MWR: <http://benningmwr.com/index31905.htm>  
Fort Benning Schools: <http://www.am.dodea.edu/benning/>  
Fort Benning CYS: <http://www.benningmwr.com/CYSsports31905.htm>  
Family Housing: <http://www.benningfamilyhousing.com/>

### Columbus Sites

Chamber of Commerce: <http://www.columbusgachamber.com/>  
Visitors Information: <http://www.visitcolumbusga.com/>

### GA and AL Schools

Georgia Department of Education: <http://www.doe.k12.ga.us/>  
Alabama Department of Education: <http://www.alsde.edu/html/home.asp>

### General sites

Professional Licensing in the State of Georgia: <http://sos.georgia.gov/plb/>  
Automated Housing Referral Network: <https://www.ahrn.com/>

### Alabama sites

Visitor information: <http://www.phenixcityal.us/>  
Chamber of Commerce: <http://www.pc-rcchamber.com/>