

CRC WEBSITE DEPLOYMENT F.A.Q.

RESERVATIONS:

Q. How do I make or cancel a reservation?

A. Follow the provided link to the HRC website:

https://perscomnd04.army.mil/CRC_Res.nsf

Q. When I try to make a reservation, I do not see the class date I need or the classes are full...

A. Only the next 7 classes are listed on the website. Classes are usually booked about 6 weeks out. Check back often to see if the class date that you need is listed.

Q. How do I find out if there has been a cancelation to a class date?

A. You will need to contact the HRC Reservation Help Desk at 1-800-582-5552 or email atac@conus.army.mil

REPORTING TO CRC:

Q. Is there transportation from the Atlanta Airport?

A. No. You will need to take a shuttle service to get to CRC.

Q. Is there transportation from the Columbus, GA Airport to CRC?

A. Yes. There is a shuttle bus that meets all flights into Columbus.

Q. Where do I report to?

A. You will report to CRC, Bldg 4720, Harmony Church.

MEDICAL:

Q. How long is a physical good for?

A. 1 Year

Q. How long is medical validation good for?

A. 30 Days

Q. Do I need to bring my medical and dental records with me?

A. No. Just bring copies.

Q. Will I be able to get shots on post?

A. Military and DOD/DA Civilians – Yes.

Contractors will depend on the contract. Contractors should be prepared to pay for shots, physicals, or any other needed medical evaluations.

Q. Where can I get gas mask inserts?

A. Gas mask inserts will be provided at CRC.

Q. I am a Military Retiree going overseas as a contractor. Will I be able to get needed medical work done on post?

A. Not necessarily. You will need to be prepared to go off post to get some of your needed medical requirements.

EQUIPMENT:

Q. Do I need to bring previously issued equipment with me?

A. Yes. We will give you what you are not signed for and trade out any old equipment for new equipment.

Q. What if I can't find previously issued equipment?

A. Contractors and DOD/DA Civilians will be required to pay for any previously issued equipment before they are issued new equipment.

Q. Does CRC issue weapons?

A. Military will be issued their primary weapon (E1s-E7s receive M16s and E8s-O6s receive M9s). Contractors and DOD/DA Civilians are only issued weapons with an approved exception to policy.

Q. Will I be issued uniforms?

A. Military going into the CENTCOM area of operations will be issued 4 sets of FR-ACUs. DOD/DA Civilians will be issued DCUs if going to Afghanistan. All other DOD/DA Civilians and Contractors are not issued uniforms.

GENERAL QUESTIONS:

Q: How long is CRC?

A: CRC is a 7 (seven) day process. It starts on Saturday and ends on Friday.

Q: When should I schedule my flight leaving CRC?

A: Flights should not be scheduled before Friday afternoon.

Q. I attended CRC before. Do I need to attend again?

A. CRC validation is good for 30 days. If CRC attendance is over 30 days then you must re-attend.

Q. I went through CRC, but was signed out as a Medical/Admin no-go. Do I need to re-attend CRC?

A. Yes. You must make another reservation and go through the process again. Bring any forms or paperwork you might have from your previous attendance.

TRAINING:

Q. The prerequisite training links are not working...

A. CRC does not maintain the training websites. The website could be down or you may not have the proper credentials to access them. If you continue to get an error message, we have a computer lab at CRC in which you will be allowed ample time to complete the prerequisite training.

Q. I qualified within the last 6 months on my primary weapon? Do I need to qualify again at CRC?

A. All military who attend CRC will qualify while in attendance.