

OSJA

Did you know...

The OSJA Tax Center will open on 20 January 2011 for active-duty Soldiers, Retirees, and eligible Family Members. Must have Social Security Card for member, spouse & dependents, and Military ID (self and dependents)

Did you know...

FRGs are not private organizations (PO). However, every FRG can form a parallel PO that can conduct fundraising activities and other functions that FRGs cannot. Forming a PO is simple. Call 545-7041 for details.

Frequently Asked Questions

1. Q. Where is the new Legal Assistance office located? How do I get there?

A. The street address is 6450 Way Ave. Turn right when I-185 ends at Dixie Road. Turn right again onto Way Ave. (look for the water tower). The customer service entrance and parking is in front of the building on Ashley Ave.

2. Q. Why do I need to come to the Divorce Brief on Monday before I can see an attorney?

A. Information from the brief helps you to focus on what you need during your appointment with your attorney. The brief provides all of the general information so that your attorney can answer questions on your individual situation during the appointment.

3. Q. What do I need to get my Ad Valorem tax forms?

A. Active-duty Soldiers need a copy of the most recent LES – Leave and Earnings Statement. The spouse can get the forms with a Power of Attorney from the Soldier and a copy of the most recent LES. The LES is necessary to show that the soldier is from out of state.

4. Q. Do I need an appointment for a Power of Attorney?

No. Powers of attorney are provided on a walk-in basis during normal working hours – 0800-1700 Monday, Tuesday, Wednesday and Friday, 0830 – 1700 Thursdays. The customer service desk is closed on Training Holidays and Federal Holidays.

5. Q. How do I get my driving privileges restored on Fort Benning?

A: First, you must be able to produce proof of a valid and current state driver's license. Once you have obtained a valid state driver's license, you must come to the Office of the Staff Judge Advocate, Administrative Law Division, Building 2839, Room 227 (545-1130). Advise the administrative assistant of your request and she will provide you with a form memorandum describing the process to request restoration of driving privileges. Your memorandum must be routed through your chain of command and the Fort Benning Hearing Officer. Depending on the reason for your suspension, you may also be required to complete ADAPCP for DUI offenses and ADEC for DUI and traffic offenses. This process may take several weeks.

6. Q. My right to hunt and fish on Fort Benning was recently revoked. How do I get my hunting/fishing rights restored?

A: Depending on the reason for the suspension of your hunting or fishing rights, you may be eligible to participate in the Fort Benning Hunting/Fishing Volunteer Program. Contact the Fort Benning Hearing Officer at 545-1564 or the Administrative and Civil Law Division, Office of the Staff Judge Advocate, at 545-3285 for further information and to schedule an appointment with the Hearing Officer. There are several safety violations for which hunting/fishing rights cannot be restored.

7. Q. I am an officer in the Family Readiness Group for my husband's company. Are there any restrictions on our right to fundraise? Does JAG and DFMWR have to approve every fundraiser?

A. Yes. Under the Fort Benning regulation on fundraising, DFMWR and the SJA must approve all fundraising activities on the installation. Fort Benning does have restrictions on the number of fundraisers an FRG may hold, the locations of such fundraisers and the target audience. Contact DFMWR or the SJA Office at 545-3285 for more detailed information.

8. Q: What are the advantages to filing with the carrier under the Full Replacement Value (FRV) Program?

A: The FRV program has several benefits not offered by the traditional household goods claim process. These benefits include:

- Claimants can be paid the full value of the lost or destroyed property with no depreciation deduction;
- The moving company provides an inspector at no cost to the claimant to evaluate the cost of repairing furniture;
- If you are not completely satisfied with the moving company's settlement offer, you can reject some or all of the offer and file a claim for those items still at issue with our claims office;

Our claims office is available to you throughout the FRV process to answer your questions and to help with any problems you may encounter.

9. Q: I was treated at Martin Army for injuries I obtained from a car accident. Why is the claims office contacting me about this accident?

A: The Office of the Staff Judge Advocate Claims Office is responsible for the implementation of the Affirmative Claims Program. The Affirmative Claims Section asserts medical care recovery claims and property damage claims. For example, if a service member or family member is injured in a motor vehicle accident and the government provides or pays for the medical care, the Claims Office will make a demand for the cost of the medical care to the person responsible for the accident. As another example, if an individual destroys a stop sign on post, the government will seek the cost of replacing the stop sign.

10. Q: What is the DP3 program and how do I access it?

A. DP3 (Defense Personnel Property Program) is a computerized transportation program applicable to many household shipments. DP3 is designed to manage your entire household goods shipping process, from counseling to claims. Under this program service members are encouraged to file transportation related claims directly against the carrier responsible for the loss. Service members and Army civilian employees whose shipments fall under this program are given a DP3 user id and password. Upon delivery of your shipment, you and the delivering agent record loss and/or damage on the "Notification of Loss/Damage at Delivery" form. Loss and/or Damage discovered after delivery is entered into the DPS by accessing the www.move.mil web site. Our claims office has a stand-alone computer for client to use to file under this system. Additionally, claims personnel are available to assist with this process.